**Terms and definitions from Course 8, Module 2**

**Data controller:** A person that determines the procedure and purpose for processing data

**Data processor:** A person that is responsible for processing data on behalf of the data controller

**Data protection officer (DPO):** An individual that is responsible for monitoring the compliance of an organization's data protection procedures

**Escalation policy:** A set of actions that outlines who should be notified when an incident alert occurs and how that incident should be handled

**Improper usage:** An incident type that occurs when an employee of an organization violates the organization’s acceptable use policies

**Incident escalation**: The process of identifying a potential security incident, triaging it, and handing it off to a more experienced team member

**Malware infection**: An incident type that occurs when malicious software designed to disrupt a system infiltrates an organization’s computers or network

**Unauthorized access:** An incident type that occurs when an individual gains digital or physical access to a system or an application without permission